

07 August, 2024

ZKTECO CO., LIMITED
Flat B, 20/F, COS Centre,
52-56 Tsun Yip Street, Kwun Tong,
Kowloon, Hong Kong
Tel: (852) 3460 5276

Re: Formal Complaint and Demand for Correction Regarding "SQX Solution Day 2025" Invitation

Dear SQX Management and Event Organizers,

On behalf of the Hong Kong & Macau division of ZKTeco, I am writing to formally address serious inaccuracies in the promotional materials for your upcoming event, "SQX Solution Day 2025."

Your official invitation contains false statements that misrepresent our company's involvement. We have identified the following specific points that require immediate correction:

1. **False Claim of Partnership:** Your invitation lists ZKTeco as a "Technology Partner" for the events in both Macau and Hong Kong. We must state clearly that any business relationship that may exist with our counterparts in other regions does not extend to or include the Hong Kong and Macau markets. Your claim of a partnership in this region is a misrepresentation.
2. **Incorrect Representative:** The invitation identifies "Mr. Kyrie Zhong" as the "Marketing Director" of ZKTeco. This is factually incorrect. **As the undersigned, I, So Yuk Shu, Raymond, am the Marketing Director for ZKTeco.** Mr. Zhong does not hold this position and is not authorized to represent our company in this capacity.

These points constitute false statements that could mislead the public and damage our brand's reputation.

Therefore, we demand the immediate retraction of these false claims. Specifically, we require you to take the following actions:

- Immediately issue a corrected version of the invitation that removes ZKTeco's name and logo from the list of "Technology Partners."
- Ensure all digital and print promotional materials related to the Hong Kong and Macau events are updated to reflect this correction.

We trust that you will treat this matter with the urgency and seriousness it deserves.

We expect to see a corrected invitation promptly.

Please be advised that we reserve all our legal rights in this matter.

Sincerely,



So Yuk Shu, Raymond
Marketing Director
ZKTECO CO., LIMITED